

11.00am prompt	Introductions by Christopher Hudson.
11.05am	Gambling Commission remit and ways of working – Graham Burgin.
11.20am	Preventing underage betting – “It’s a Challenge” session involving input from Anne-Marie Canham, Age Check Certification Scheme and the Gambling Commission
12.30pm	Buffet lunch
1.00pm	Providing socially responsible betting
1.15pm	Treating customers fairly
1.35pm	Safeguarding against crime and money laundering - session involving input from Tony Allen Age Check Certification Scheme and the Gambling Commission
2.05pm	Compliance
2.15pm	Compliance Quiz – The prize for the winner will be the Accredited BTEC Award in Preventing Under Age Gambling. Level 2.
2.45pm – 3.15pm	Questions and Answers.